



Sutter Health

Sutter Santa Rosa Regional Hospital

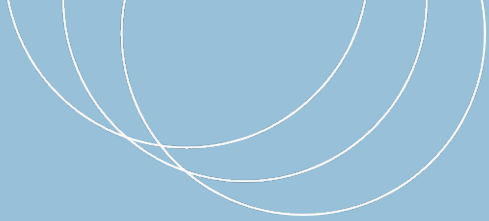
Personnel Only

Health Sciences Industry Gathering

Health Career Pathways for Sonoma County Youth



CAREER TECHNICAL
EDUCATION
FOUNDATION



Today's Agenda

- 1 Welcome & Introductions
 - 2 Review last meeting activity
 - 3 Results: Priorities Identified
 - 4 Job Description + Schedule
 - 5 What do you need from CTE Foundation to commit for Spring 2026?
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Last Meeting Activity

60 Activities!

Category 1: Patient Experience & Support (Direct & Indirect)

*	1. Wayfinding: Guiding patients and visitors to various departments.
****	2. Lobby/Waiting Area Host: Greeting, offering comfort items (blankets, water), answering general questions, helping with sign-in (non-confidential).
****	3. Patient Rounding (Non-Clinical): Checking on patient comfort (not medical needs), offering to get ice, magazines, adjusting blinds/lighting.
	4. Discharge Lounge Support: Assisting patients being discharged with non-medical needs, packing belongings, preparing for transport.
****	5. Patient Engagement Activities: Reading to patients, assisting with arts & crafts or games in common areas.
	6. Visitor Information: Providing general information about visiting hours, cafeteria, gift shop.
	7. Environmental Tidiness: Ensuring waiting areas, lobbies, and common spaces are neat and organized.
****	8. Patient Survey Distribution: Handing out patient satisfaction surveys (not collecting personal health information).
**	9. Patient Feedback Collection (Non-Clinical): Conducting brief, general satisfaction interviews (e.g., "How was your wait today?").



WBL Categories

Category 1: Patient Experience & Support (Direct & Indirect)

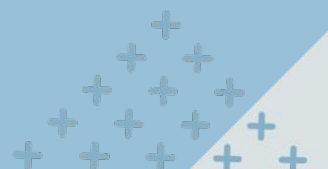
Category 2: Administrative & Clerical Support

Category 3: Logistics & Operations Support

Category 4: Health Promotion & Education (Behind-the-Scenes)

Category 5: Observational & Career Exploration

Category 6: Observational & Simulated Clinical Exposure



WBL Categories

Category 1: Patient Experience & Support (Direct & Indirect)

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Category 5: Observational & Career Exploration

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WBL Categories

Category 1: Patient Experience & Support (Direct & Indirect)

Lobby/Waiting Area Host: Greeting, offering comfort items (blankets, water), answering general questions, helping with sign-in (non-confidential).

Patient Rounding (Non-Clinical): Checking on patient comfort (not medical needs), offering to get ice, magazines, adjusting blinds/lighting.

Patient Engagement Activities: Reading to patients, assisting with arts & crafts or games in common areas.

Patient Survey Distribution: Handing out patient satisfaction surveys (not collecting personal health information).



WBL Categories

Category 5: Observational & Career Exploration

Departmental Shadowing: Observing the daily routines of various roles (e.g., front desk, unit clerk, physical therapy assistant, lab technician, HR specialist).

Volunteer Program Support: Assisting the volunteer coordinator with onboarding tasks for new volunteers.

WBL Categories

Category 6: Observational & Simulated Clinical Exposure

Patient Simulation Lab Experience: Participating in high-fidelity simulation scenarios (e.g., using mannequins to practice vital signs, basic first aid, communication with "patients").

Medical Assisting Role Shadowing: Observing a medical assistant during patient intake, vital signs, or preparing exam rooms.

Infection Control Practices Observation: Observing staff adherence to infection control protocols (e.g., proper hand hygiene, PPE use, cleaning).



WBL Categories

Additional High-Ranked Activities Across Categories

Reception Support (Shadowing/Basic Tasks): Observing front desk operations, answering general inquiries, managing visitor logs.

Creating Packets/Folders: Assembling admission packets, discharge folders, or informational brochures.

Maintenance Support (Observation/Light Tasks): Observing facilities team, assisting with minor non-technical tasks.

Community Health Event Support: Assisting with setup/takedown, registration, or general help at health fairs or screenings.



Resources

Generic Job Description: [Link](#)

10-week Program Plan: [Link](#)



Next Steps

What do you need from CTE Foundation to commit for Spring 2026?